

Alan Frenkel, CAI, CES  
Principal Auctioneer/Broker  
627 East Washington Street  
Orlando, FL 32801

March 7, 2019

Dear Allan,

I want to express my sincere appreciation for all your hard work, great communication and handling of all the details for liquidation of my father Robert Keller's entire estate.

You and your team were fast and efficient at every turn. All the organizing, inventorying, handling gun sales with a gun dealer present and arranging all the details, took a great load off of my mind as I am so far away in Naples Florida.

You made the presentation of his five acres and assortment of man-stuff in his workshop, all 2000+ square foot of it, which, to quote Dad, was the "original" American picker's collection, look amazing with the aerial photographs, arranging the house cleaning, to detailing the antique cars to look their best.

As I couldn't have handled the amount of work required by myself and with most of our family unable to help out, the auction made the work equal for her and me, so we could handle our emotional needs during this time. This helped our all of family's relationships stay calm. With all of your efforts this was a very smooth transition and I highly recommend going with an auction that attracts the most potential interest and therefore, buyers, by having no minimum bid, I was amazed at the people who came in as far away as Massachusetts and other areas to attend!

To be able to completely secure and inventory his home and property, considering that you and I met the end of November, to have everything organized and advertised for the auction at the end of January and having the closing mid-February, was absolutely fantastic. Along with the smooth closing, you handled all the smallest odd details of this particular auction. Thank you for all of that as well.

In peace and health,

A handwritten signature in cursive script, appearing to read "Donna S. Herman".

Thanks for your help!  
Donna S Herman, TTEE  
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